



Rockford Mutual Insurance Company offers a **variety** of payment options built to suit the needs of every policyholder.

Whether you prefer to pay your bill online, set up automatic payments or send a check directly to our home office - we'll set up your policy with the **most convenient** method for you!

Our Payplans

Electronic Funds Transfer (EFT)

This payment option is set up to automatically transfer funds directly from a **recurring debit/credit card** or your **bank account** via routing/account number.

If you don't want to worry about remembering to pay your bill everytime it is due, this is the payment option for you! In addition, our EFT PayPlan is the only PayPlan we offer that is **completely free to use**. Other Payplans reflect a modest installment fee.

Payment Options Available

- Full Pay
- Monthly EFT
- 2 Pay
- 4 Pay (*unavailable for 6 month personal auto policies)

Direct Bill

If you prefer to pay Rockford Mutual directly, this PayPlan allows you to send Rockford Mutual a check when you have a premium due. Simply mail your check to us in the envelope provided with your statement attached.

Payment Options Available

- Full Pay
- 2 Pay
- 4 Pay (*unavailable for 6 month personal auto policies)

Online Payments for Direct Bill Using Debit/Credit Cards or E-Checks

You can conveniently pay your premium due online using our Rockford Express Customer Portal! Simply login to the portal using your credentials and navigate to the "Make Payment" tab in the left hand collapsible menu to make a payment.

One Time Payments for Direct Bill

You can make a one time payment by entering your card information in the space provided on the back of your statement and mailing it back in the envelope provided or by paying over the phone through our Customer Care Center by calling 815-229-1500 option #1.

**all direct bill payment options reflect a \$7.00 fee/installment.*

We Accept



CUSTOMER SERVICE THAT ROCKS

We are proud to hold a **97% Customer Satisfaction Rating!**



GO PAPERLESS

Ask your Rockford Mutual Agent about switching to our paperless billing option today!